

EASYVISTA™

CASE MANAGEMENT

SOLUTIONS TO HELP EVERY INDUSTRY MAKE IT EASY

From HR to Finance, and Facilities to IT, our solutions are ready to help your team respond proactively to incidents and support all of your business goals — big and small.



WHAT SETS US APART

EasyVista's smart technology and customizable workflows are designed to help you succeed. From self-service tools, AI chatbots, and detailed dashboards and reporting all work in tandem to ensure service support and delivery is easy for every team, in every industry.

AN ADAPTABLE & POWERFUL DIGITAL EXPERIENCE FOR ALL INDUSTRIES



HR SERVICE MANAGEMENT

HR support is vital for employee satisfaction. Which is why with EasyVista's HR Service Management platform, HR staff can provide quality, quick support for case management, onboarding, and offboarding.

- Self-service portal with 24/7 access for employees from any device
- HR performance overview to make informed, data-driven decisions
 - Automate low-value tasks
- Virtual support agent helps guide employees step-by-step
- If cases are needed, cases are assigned to the right team member based on skills and availability



FACILITY SERVICE MANAGEMENT

Not only does EasyVista's Facility Service Management system provide huge benefits to your business for improved KPI management, but it also enables employees to submit issues and seek their own answers.

- Automate request delivery
- Self-service portal for requests and office equipment ordering
- Effective support assigned to the correct expert based on location and expertise
 - Real-time KPIs on delivery times
- Easily identify areas for improvement
 - Fleet management
 - Manage supplier relations



FINANCIAL SERVICES SERVICE MANAGEMENT

Your IT department needs to run as smoothly as every other department. With EasyVista's Financial Service Management it can. Manage your IT assets, services, and finances all in one place.

- Vendor management
- Send and manage invoices
- Evaluate financial impacts of strategy and execution changes
- Accurate budgeting