

EASYVISTA®

EMPOWER YOUR IT

EV Discovery

DISCOVERY AND DEPENDENCY MAPPING AUTOMATICALLY IDENTIFIES AND VISUALIZES RELATIONSHIPS AMONG IT INFRASTRUCTURE ELEMENTS, AIDING IN EFFECTIVE MANAGEMENT AND OPTIMIZATION

- **COMPREHENSIVE VISIBILITY** - Gain a 360-degree view of your IT landscape and accurate information with the EV Discovery module.
- **INCREASED EFFICIENCY** - Reduce manual efforts and free up your team by automating asset & configuration management.
- **SEAMLESS INTEGRATION** - Our module seamlessly integrates with EV's products, creating a unified platform with synchronized data, leading to improved collaboration and operational efficiency.
- **ENHANCED COMPLIANCE** - Stay effortlessly compliant with industry regulations and standards. EV Discovery helps you track changes and maintain audit trails.
- **FUTURE-PROOF SCALABILITY** - Designed with scalability in mind, our module grows with your IT infrastructure and adoption of new technologies.



FACING IT CHALLENGES

In today's rapidly evolving digital landscape, organizations grapple with intricate challenges in maintaining an accurate and up-to-date inventory of their IT assets (and their related dependencies).

The variety of assets and frequency of changes, ranging from software updates to hardware upgrades, poses a significant hurdle to maintaining an exhaustive and real-time asset and configuration database. Organizations are dealing with incomplete or outdated information, resulting in inefficiencies, compliance risks, and increased vulnerability to security threats. Additionally, data siloes created by integrating various tools for observability and monitoring with isolated discovery features and CMDB's outside of the ITSM tool compounds the information challenge, hindering collaboration between IT service management and operations teams.

EasyVista tackles these multifaceted challenges head-on with our revolutionary EV Discovery module that shares the same platform with infrastructure monitoring and ITSM capabilities.

END-TO-END IT SERVICES EXPERIENCE PLATFORM

Embark on a transformative journey with EasyVista's unified platform, where multiple solutions seamlessly converge into a modular, user-centric experience.

Elevate your IT Service Management, Remote Support, and IT Monitoring with access to a single, accurate source of data, empowering both your ITSM and I&O teams. From endpoints to the cloud, experience the seamless fusion of IT Support and I&O teams' capabilities with our platform, delivering realistic, user-friendly solutions that propel your organization's IT maturity effortlessly, creating a comprehensive end-to-end IT service experience platform.

Unleash unparalleled efficiency, reliability, and innovation with EasyVista's unified solution – the future of IT management is not just here, it's seamless and empowering.

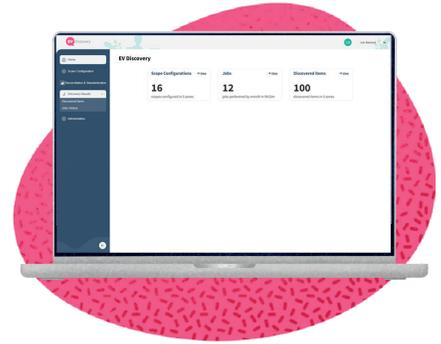
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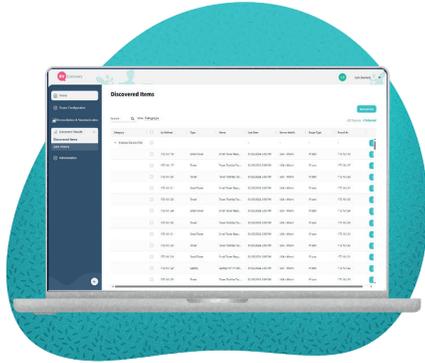
A COMPREHENSIVE APPROACH **DISCOVERY & INVENTORY**

EasyVista's EV Discovery Module introduces a paradigm shift in asset and configuration management by providing complete visibility into your assets with agent, agentless and cloud-native discovery and inventory. Whether it's physical servers, virtual machines, software applications, or cloud resources, our module ensures that no asset goes unnoticed.



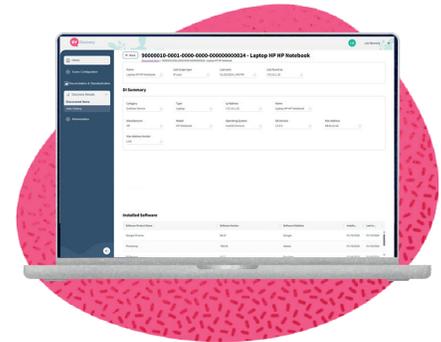
EFFORTLESS DATA MANAGEMENT **NORMALIZATION & RECONCILIATION**

EV Discovery boasts advanced normalization and reconciliation capabilities, fostering a unified and accurate representation of discovered data for streamlined IT management.



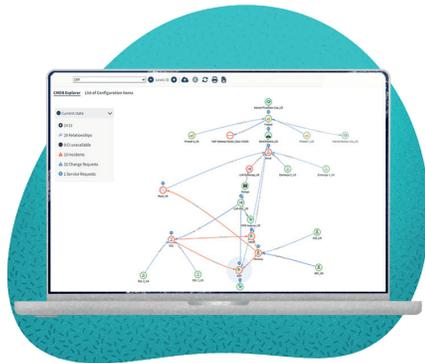
UNIFIED PLATFORM **SEAMLESS DATA INTEGRATION**

EasyVista understands the importance of cohesion in IT management. EV Discovery seamlessly integrates with EasyVista's other solutions, creating a unified platform. This integration ensures that data is synchronized across systems, fostering collaboration between IT support and I&O teams.



DYNAMIC SERVICE-ORIENTED CMDB **DEPENDENCY MAPPING**

Harness robust dependency mapping through advanced port scans and software discovery. And this is just a start - additional capability coming in future versions!



ABOUT EASYVISTA

EasyVista is a global software provider of intelligent solutions for enterprise service management, remote support, and self-healing technologies. Leveraging the power of ITSM, Self-Help, AI, background systems management, and IT process automation, EasyVista makes it easy for companies to embrace a customer-focused, proactive, and predictive approach to their service and support delivery. Today, EasyVista helps over 3,000+ enterprises around the world to accelerate digital transformation, empowering leaders to improve employee productivity, reduce operating costs, and increase employee and customer satisfaction across financial services, healthcare, education, manufacturing, and other industries.

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