

EV REACH PRODUCT OVERVIEW

YOUR IT REMOTE MANAGEMENT & SUPPORT SOLUTION

Goverlan enables you to seamlessly support all your users, no matter where they are, and without the need for a VPN.

Features & Services Overview



Administration & Diagnostics

Live and Behind-the-Scenes Query, Control and Management of Servers, Users and Computers.



Advanced Remote Control

Powerful and Secure Remote Access of your Endpoints.



Global IT Process Automation

Execute Actions and Automate Complex Tasks on Endpoints or Active Directory objects.



Reach Gateway Services

Securely Extend Your IT Services over the internet with the Goverlan's On-Premises Reach Gateway

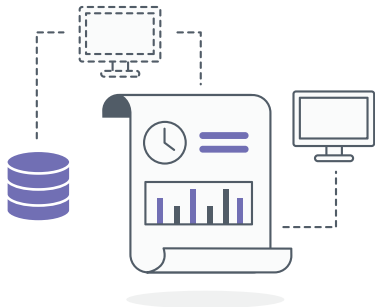


Administration & Diagnostics

Behind-the-Scenes AD Management,
User Support and System Administration

Find It Fast

Get to any server, user and machine in no time through advanced AD searches, real-time detection of user logged-in workstations, and full support for VDI, RDP & Citrix sessions.

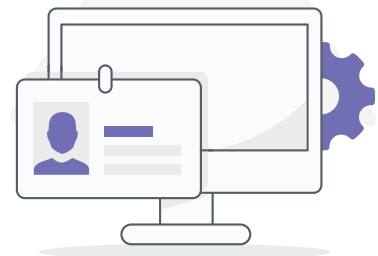


Act without Interrupting Your Users

Support your users without interrupting them. Query, control and manage workstations via background management tasks and keep your users productive.

Work with Powerful Tools

Extensive and powerful tools to manage all aspects of your systems with real-time and dependable results.





Advanced Remote Control

Secure and powerful remote access to your endpoints, no matter where they are

Access users and devices within seconds

On-demand assistance, wildcard AD searches and live detection of user logon sessions. Enter a partial user or computer name and Goverlan does the rest.



Multi-task & Collaborate

Access multiple computers simultaneously and have other operators join your sessions for collaboration.



Access Citrix and Microsoft RDS Sessions

Shadow Citrix XenApp / XenDesktop or MS RDS sessions. Search and access active user sessions by User ID.

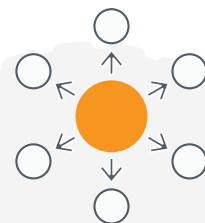


Monitor multiple machines in one view

Remote monitor the screen activity and performance counters of multiple machines in a single pane.

Support Multiple Platforms and System Types

Use the Goverlan Reach protocol or choose from RDP, VNC, AMT, Telnet or SSH to gain access to a wide variety of devices.





Global IT Process Automations

Execute actions and automate complex tasks on endpoints or Active Directory objects, no matter where they are located



Generate reports and run complex actions

Report, deploy software, patches, scripts and execute complex actions against machines or Active Directory objects regardless of their network location.



Scan, detect and react in real-time

Scan groups of machines or Active Directory objects for a specific configuration or state, and report or react upon detection.

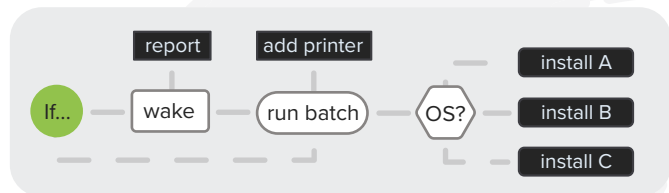
Define a scope

of users, computers or groups



Specify the actions

to apply to the scope



Process Automation

Deploy - Patches & Software EXE / MSI
Auditing - List Local Admin Membership
Inventory - Computer Program Report
Report - Stale Active Directory Objects

Run when needed
or schedule to run
Fast, real-time results!

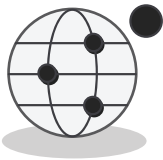


Reach Gateway Services

Securely Extend Your IT Services over the internet with the Goverlan's On-Premises Reach Gateway

On-Demand Assistance

One-time remote assistance sessions to quickly support any user or device over the internet.

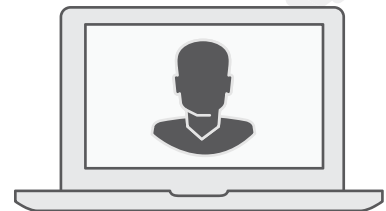


External Site Management

Global control across all your sites, without a VPN.

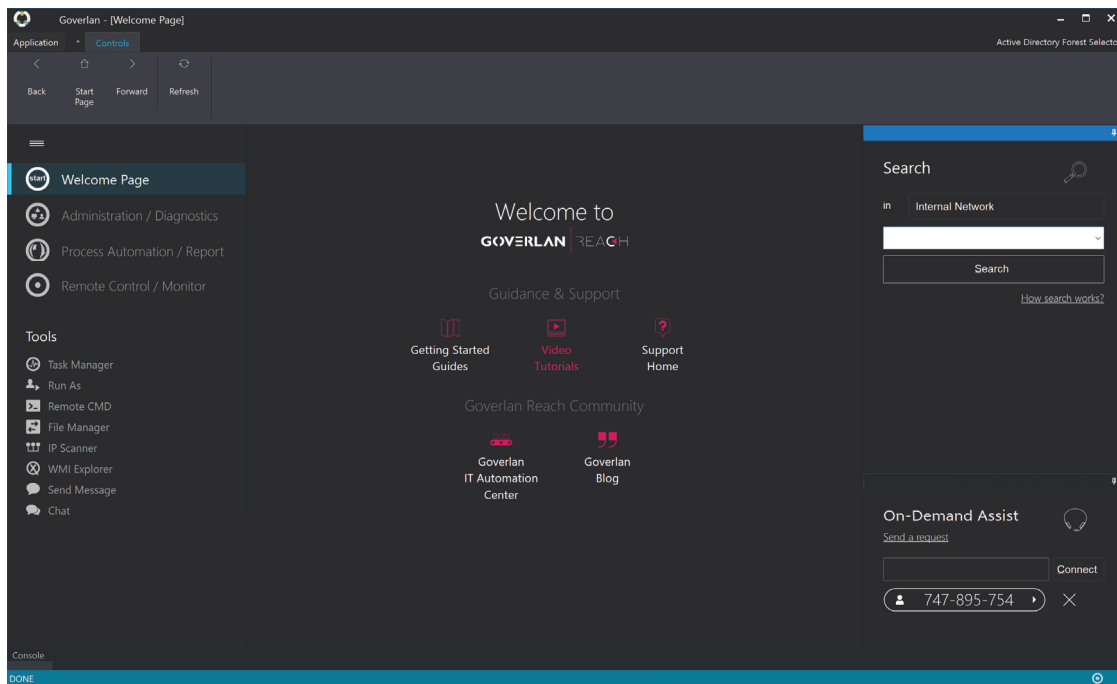
Unattended Endpoint Management

Perform individual or global endpoint management of travelling users, home machines, standalone servers or kiosk machines.

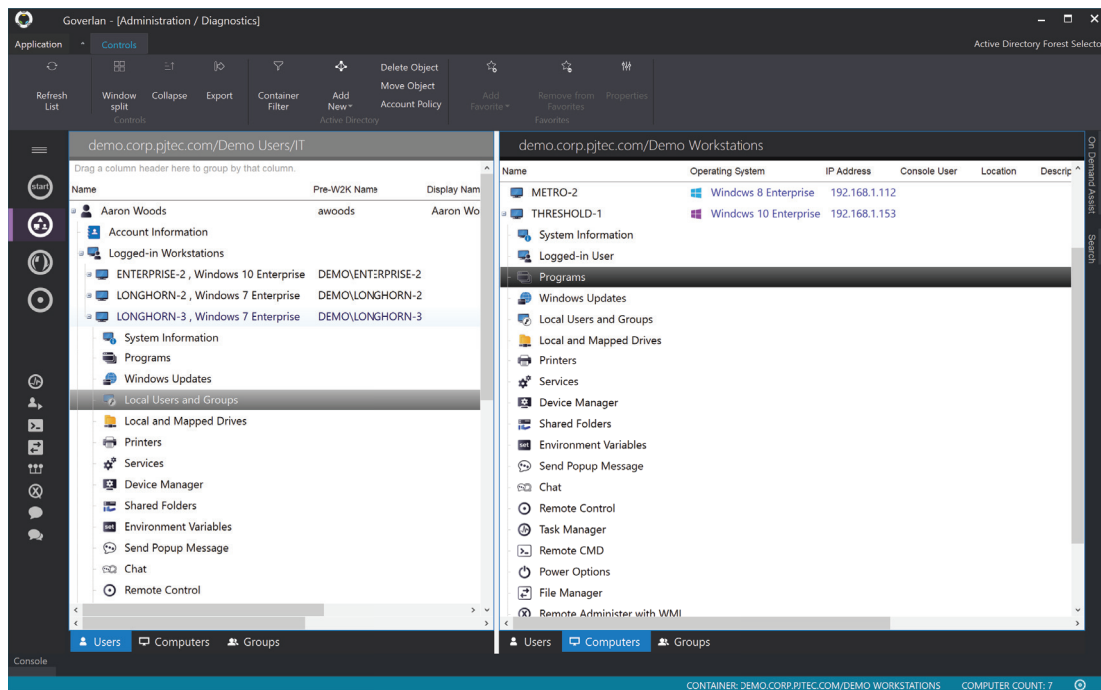


Secure On-Premises Solution

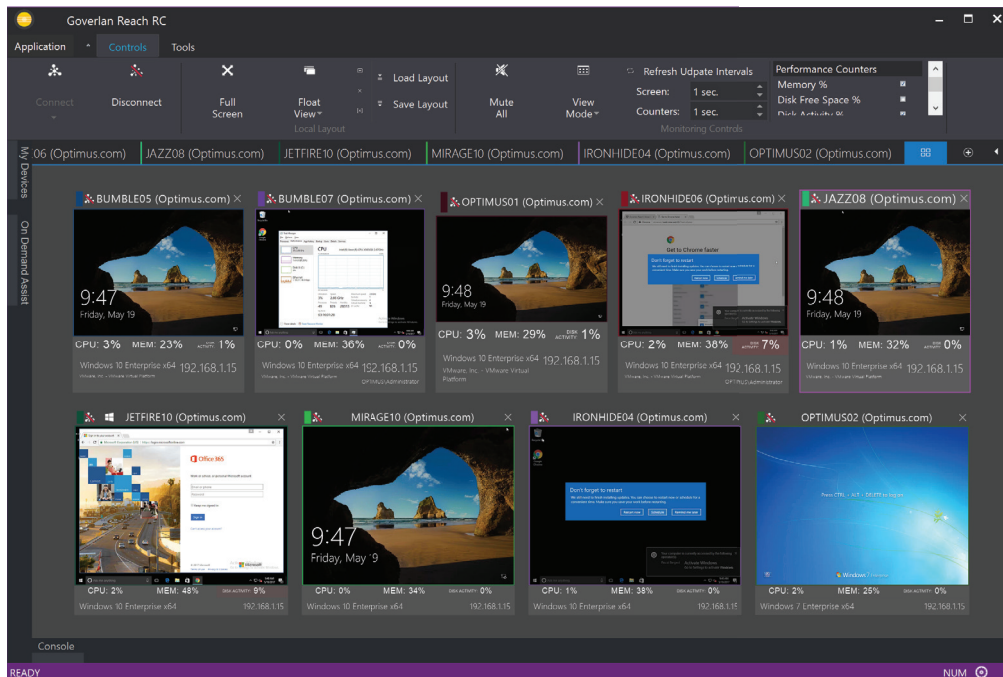
On-premise software-based implementation with no external dependencies or large attack surface.



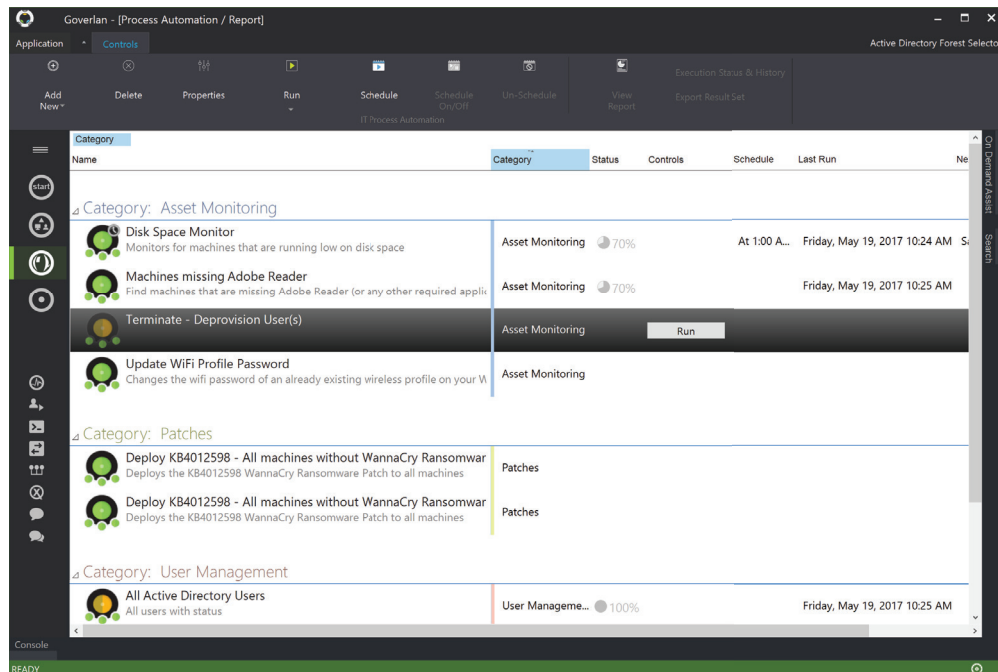
Operator Console



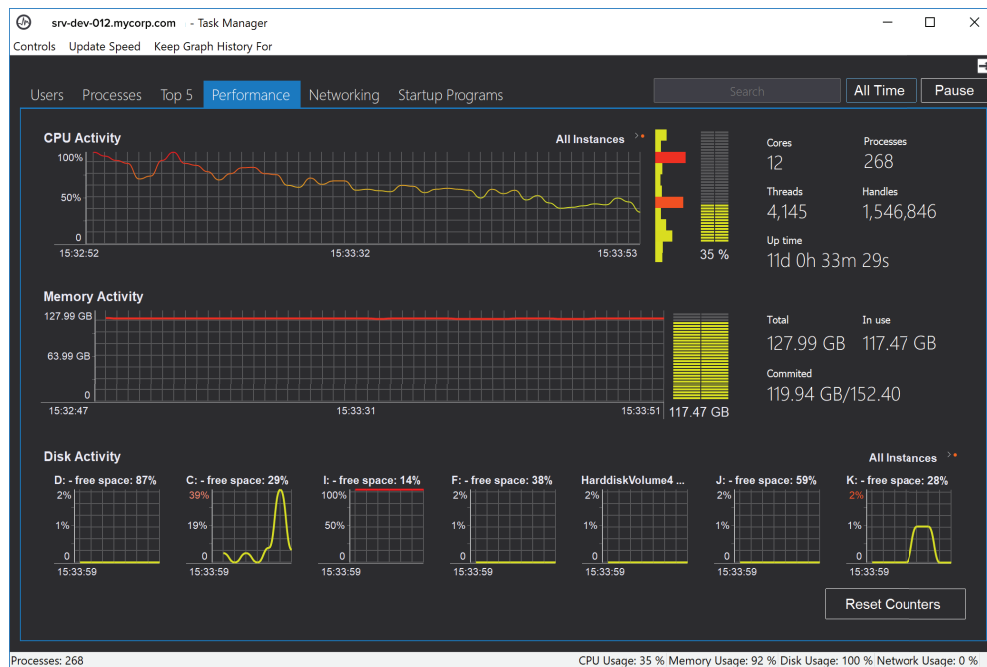
Background Users & Systems Administration



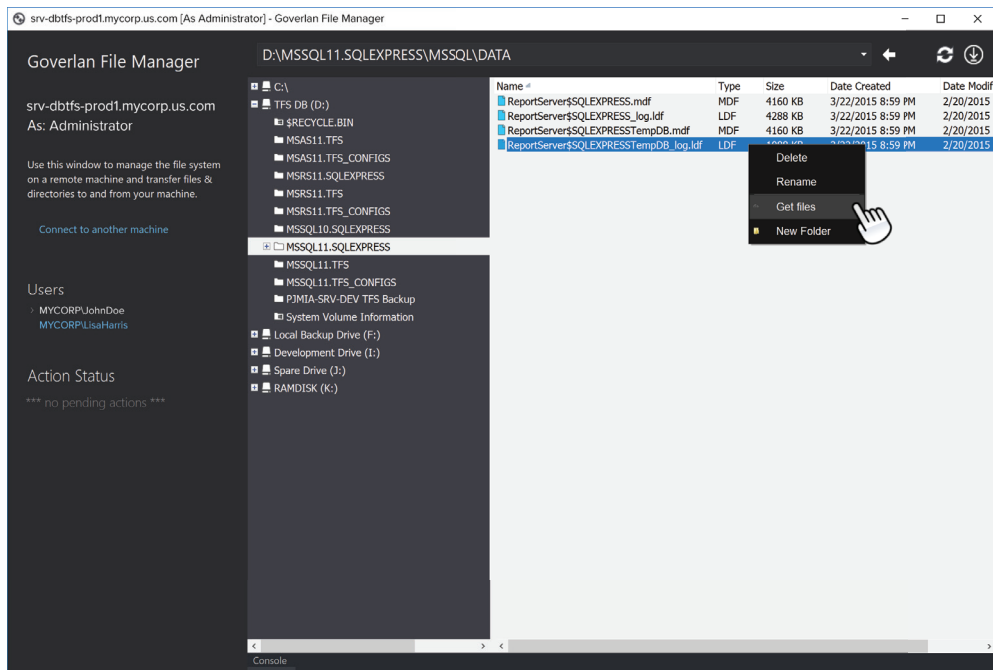
Remote Desktop Access



Global IT Process Automation



Remote Task Manager



Remote File Manager



Why Us?

Scalable Licensing

Designed for all organization types, levels, and sizes. Pay as you grow and perpetual license available.

Fast, Effortless to Deploy and Maintain

Easy integration from small to large implementation with minimal infrastructure requirement. Start using Goverlan Reach from day one!

Secure On-Premises

On-premises implementation with centralized management of all components and centralized auditing.

Reduce Time-to-Resolution

Get to the root of a problem quickly and resolve client issues more efficiently with minimal or no user interruption.