THE IMPACT OF EFFECTIVE ITSM
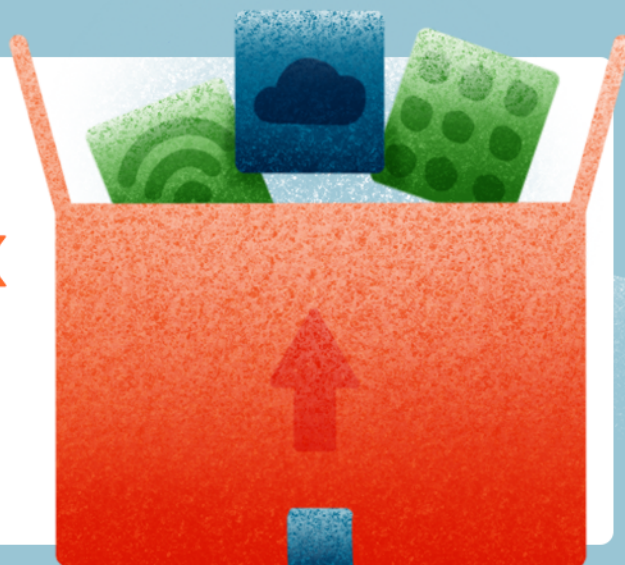
15% on average increase in customer satisfaction

Up to **50%** decrease in resolution times

Up to **30%** reduction in mean time to resolution

Companies report **SAVINGS OF 20%** on average over the past two years due to automation

Over **15 OUT-OF-THE-BOX** mergeable applications for enhanced user experience

Reduced compliance reporting workload up to **40%**

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