EASYVISTA™

YOU MAKE **IT** HAPPEN, WE MAKE **IT** EASY

EV Comprehensive
IT Asset Management

MANAGING ACROSS THE IT ASSET LIFECYLE:

- Procurement, Contract, Financial and Compliance Management with Reporting
- Software Asset Management
- Service and Change Impact Analysis
- Resource Allocation, Tracking, Analysis and Reporting

EASY TO USE. EASY TO DELIVER.

IT infrastructure is becoming more complex and difficult to manage as organizations connect more 'things' to the network. Keeping track of workstations, servers and laptops is hard enough; now add mobile devices, BYOD policies, remote workers, multifaceted business systems, constant changes and strict compliance guideline.

While IT environments become more complex, businesses are demanding an increased focus on centralized, comprehensive and cost-effective IT support. IT leaders must provide the necessary infrastructure to keep the organization running smoothly and support the business demands.

EasyVista's native integration between IT Service and Asset Management enables more than just data sharing – it promotes IT process communication by relating assets and inventory to relevant service management functions, including incidents, problems, change requests, contracts and the CMDB. Advanced asset management goes beyond simply having a database of assets; it's about adding value and intelligence by integrating IT asset management, software management and financial management with core service management business processes.

VISIBILITY AND CONTROL ACROSS THE IT SERVICE AND ASSET MANAGEMENT PORTFOLIO

Businesses need an approach that offers complete control and visibility into their IT Service and Asset portfolio. EasyVista's Asset Management, which includes inventory, contract management, license management, financial management and reporting, allows you to know what assets you have in production and in-stock, where they are located, how they are configured, how they are used, who uses them, what they cost, when they expire and how they are related to the core business services.

Managing your IT assets throughout their lifecycle of procurement, deployment, maintenance, financial depreciation and disposal will allow your organization to gain control while reducing the costs and complexities of IT Asset Management.

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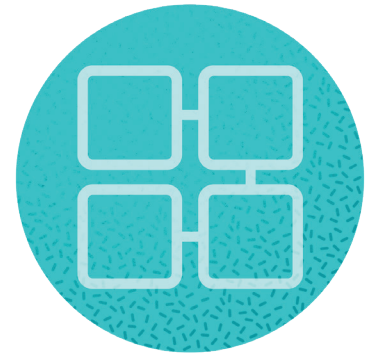
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COMPLIANCE

In addition to tracking hardware, software and security settings, organizations must correlate their inventory with license ownership and usage, financial contracts and vendor agreements to ensure adherence with guidelines and compliance mandates. The CMS/CMDB allows for quick and easy audit reporting to help reduce the complexities of meeting guidelines and compliance requirements.

Managing software license compliance is crucial and will help keep your organization free from a distressing audit or potential legal consequences. EasyVista will help your organization gain control of software licensing by automatically identifying and tracking licensed and unlicensed software installed on your company's computer systems.

CREATE GUIDED SUPPORT FOR AGENTS WITH
DYNAMIC KNOWLEDGE FLOWS

The EasyVista CMS/CMDB is the definitive trusted source for all IT information. The CMS (Configuration Management System) or the CMDB (Configuration Management Database) is a central information repository that is leveraged by various processes and functions of IT. The EasyVista CMS/CMDB is a repository of information about the configuration of CIs within an organization, and it defines the relationship between assets to represent an IT service. The CMDB contains intangible assets, such as services (CIs), and links them to physical assets, such as hardware and software, making it essential in managing IT service delivery across all IT processes.

Asset Management is a key part of a solid configuration management strategy. The service desk relies on the CMDB information to provide quick, practical and economical resolutions. IT assets, relationship information, contracts, financials, licenses or leases, users, locations, warranty details and their relationships to the IT infrastructure are key components of the CMDB and are crucial details in helping the service desk understand how changes to a particular CI will impact service delivery.

BUSINESS OBSERVAVILITY MADE EASY
SERVICE MAPPING AND IT HEALTH STATUS

EasyVista's IT Asset Management leverages out-of-the box wizards for quick deployments and relocation of assets across the organization. The CMS/CMDB improves visibility throughout the asset lifecycle, resulting in a lower total cost of ownership for IT infrastructure, streamlined service delivery and enhanced customer service.

ABOUT EASYVISTA

EasyVista is a global software provider of intelligent solutions for enterprise service management, remote support, and self-healing technologies. Leveraging the power of ITSM, Self-Help, AI, background systems management, and IT process automation, EasyVista makes it easy for companies to embrace a customer-focused, proactive, and predictive approach to their service and support delivery. Today, EasyVista helps over 3,000+ enterprises around the world to accelerate digital transformation, empowering leaders to improve employee productivity, reduce operating costs, and increase employee and customer satisfaction across financial services, healthcare, education, manufacturing, and other industries.

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