

## SECURITY MATTERS TO YOU & IT MATTERS TO US



In today's interconnected world, security has become a paramount concern for both users and service providers alike. Whether it's safeguarding personal information, protecting sensitive data, or ensuring uninterrupted services, the importance of security cannot be overstated. This holds true for both individual users, and companies like EasyVista who provide online services to clients and partners. By understanding the significance of security from both the user and provider perspectives, we can gain insights into the layers and certifications involved, how we set ourselves apart, and what it means to provide protection and quality services to its users.

### IMPORTANCE OF SECURITY FOR USERS

Security is of utmost importance for users because of its direct impact on their privacy, confidentiality, and overall trust in the services they use. In an era where cyber threats are increasingly sophisticated, users need assurance that their personal information and sensitive data are protected. Security measures like encryption, secure authentication, and data integrity protocols all help to establish a safe environment for users to conduct their online activities. By ensuring the confidentiality and integrity of user data, service providers like EasyVista demonstrate their commitment to protecting user privacy and establishing a trustworthy relationship.

### IMPORTANCE OF SECURITY FOR SERVICE PROVIDERS

From the perspective of service providers like EasyVista, security is crucial for multiple reasons. **Firstly**, strong and consistent security measures help to develop and maintain trust with end-users and the public. A security breach can result in significant financial and reputational damage, leading to loss of customer trust and potential legal consequences. By implementing robust security measures and obtaining relevant certifications, service providers can demonstrate their commitment to protecting user data and maintaining a secure environment.

**Secondly**, security is essential for regulatory compliance. From finance, to government, and beyond, different industries require a multitude of security requirements and adherence to data regulations service providers must comply with. Compliance with these regulations not only ensures legal obligations are met, but also enhances the credibility and trustworthiness of the service provider by providing a more secure and reliable service to consumers.

EasyVista offers end-to-end IT services and solutions to help you achieve all of your business goals. Contact us today to learn more about our services and how we can help you further optimize your software management.

YOU MAKE **IT** HAPPEN, WE MAKE **IT** EASY

EasyVista.com



## LAYERS AND CERTIFICATIONS

Multiple layers and certifications of security protocols are essential to providing comprehensive protection against threats. **These layers can include network security, access controls, intrusion detection systems, data encryption, and regular security audits.** Each layer contributes to a robust security framework, reducing vulnerabilities and mitigating risks.

Certifications, such as **ISO 27001** (Information Security Management System) and **SOC 2** (Service Organization Control 2), validate the adherence of service providers to industry-recognized standards and best practices. Maintaining security certifications demonstrate an organization's commitment to implementing robust security controls, risk management processes, and continual improvement in security measures. For users, the presence of security certifications provide assurance that the service provider has undergone rigorous evaluations and has taken necessary steps to ensure the security and protection of their data.

## EASYVISTA'S DISTINCTION IN SECURITY

We stand apart from other IT service providers due to our focus on security and our commitment to user protection. By leveraging industry-leading security protocols, **EasyVista ensures the integrity, confidentiality, and availability of user data.** With multiple certifications, including both ISO 27001 and SOC 2, EasyVista demonstrates our dedication to meeting the highest standards of security and compliance for all of our customer's varied industries.

## PROVIDING PROTECTION AND QUALITY SERVICES

Providing robust security measures means safeguarding user data from unauthorized access, preventing data breaches, and maintaining the integrity of the services offered. By investing in advanced security technologies, conducting regular security audits, and adhering to industry standards, we strive to provide users with a secure and reliable platform for all of their end-to-end IT needs. At EasyVista, our commitment to security also translates into offering quality services that provide users the peace of mind in knowing that their data, and the continuity of their operations, are safe.

EasyVista offers end-to-end IT services and solutions to help you achieve all of your business goals. Contact us today to learn more about our services and how we can help you further optimize your software management.



## DEMONSTRATING COMMITMENT TO SECURITY AND COMPLIANCE THROUGH CERTIFICATIONS

Security is vital for both users and service providers alike. Users rely on secure environments to protect their personal information, while service providers need to uphold their reputation, comply with regulations, and gain the trust and confidence of their customers. EasyVista demonstrates our commitment to security by obtaining certifications, implementing robust protocols, and partnering with reputable datacenter providers. These efforts safeguard sensitive information, foster trust, and enable users to engage confidently with EasyVista's offerings. Ultimately, security serves as the foundation for a successful and sustainable relationship between users and service providers, enabling the growth and longevity of their partnership.

### CERTIFICATIONS TO BRAG ABOUT

**SSAE18 SOC2:** SSAE18 (Statement on Standards for Attestation Engagements No. 18) is an auditing standard developed by the American Institute of Certified Public Accountants (AICPA). SOC2 (Service Organization Control 2) is a type of report that assesses the effectiveness of a service provider's controls regarding security, availability, processing integrity, confidentiality, and privacy. It's important for EasyVista to hold this certification because it demonstrates our company's commitment to meeting the highest security and operational standards. The SOC2 report provides assurance to our customers that their data is being handled securely and confidentially.

**GDPR & ISO 27018:** GDPR (General Data Protection Regulation) is a regulation that sets the standards for data protection and privacy for individuals within the European Union (EU). ISO 27018 is an international standard that specifically addresses the protection of personally identifiable information (PII) in public cloud environments. EasyVista's compliance with GDPR and ISO 27018 highlights our dedication to protecting user privacy and ensuring the secure handling of personal data.

**IP SEC:** IPsec (Internet Protocol Security) is a set of protocols and cryptographic techniques used to secure IP communications over a network. IPsec provides authentication, integrity, and confidentiality of network traffic. By implementing IPsec, EasyVista can establish secure communication channels between our systems and users, protecting data from interception or unauthorized access.

EasyVista offers end-to-end IT services and solutions to help you achieve all of your business goals. Contact us today to learn more about our services and how we can help you further optimize your software management.

**ISO 27001, ISO 27017, & HDS:** ISO 27001 is an internationally recognized standard for information security management systems. ISO 27017 specifically focuses on information security controls for cloud services. HDS (Hosted Data Service) is a certification program that ensures the security and reliability of hosted services. By maintaining all three of these certifications, EasyVista demonstrates our continued focus to implement robust information security management practices and provide secure cloud services to our customers.

**ENCRYPTION OF DATA AT REST:** Encryption of data at rest refers to the practice of encrypting data when it is stored or saved on storage devices. This ensures that even if the physical storage media are compromised, the data remains secure and unreadable by unauthorized entities. EasyVista's adoption of encryption for data at rest adds an extra layer of protection, safeguarding sensitive information from unauthorized access or data breaches.

**TEXRAMP:** TexRamp is a security certification program designed for the Texas state government. It focuses on ensuring the security and privacy of data and systems used by state agencies. EasyVista's TexRamp certification demonstrates our compliance with Texas-specific security requirements and our ability to provide secure services to government entities in Texas.

**SECNUMCLOUD:** SecNumCloud is a certification framework developed by the French National Cybersecurity Agency (ANSSI). It sets security requirements for cloud service providers to ensure the protection of sensitive data and systems. As a leading IT Software provider, EasyVista has a sovereign SaaS solution that is not subject to the Cloud Act, and is able to offer a SecNumCloud-compliant service via its hosting provider Outscale, which meets all the security requirements of SecNumCloud.

## IN CONCLUSION,

EasyVista stands as a global leader in providing secure and reliable services to our customers. With a presence in over 70 countries, EasyVista has established a strong reputation and gained the trust of users worldwide. Our partnerships with renowned datacenter providers like AWS and Telehouse bolster our infrastructure and reinforce our commitment to security. With a remarkable 99.9% availability, we ensure uninterrupted access and seamless operations for EasyVista users around the clock. These achievements are further underscored by our certifications, which exemplify EasyVista's dedication to maintaining a secure and trustworthy environment. By protecting customer data and adhering to industry-specific regulations and standards, EasyVista continues to deliver exceptional service while prioritizing the security needs of our valued users.



EasyVista offers end-to-end IT services and solutions to help you achieve all of your business goals. Contact us today to learn more about our services and how we can help you further optimize your software management.